

DATA PROTECTION & PRIVACY POLICY

AUDITIS, a division of Worldwiseco FZCO

Effective 01/01/2025

1. Introduction Auditis is committed to protecting the privacy and security of personal data in compliance with UAE Personal Data Protection Law (PDPL) and the General Data Protection Regulation (GDPR) for EU guests. This policy outlines how we collect, process, store, and protect personal information.

2. Scope & Applicability This policy applies to all personal data collected from guests, employees, vendors, and business partners through our hospitality services, websites, and third-party platforms.

3. Legal Basis for Processing Auditis processes personal data based on:

- **Consent:** Explicit permission obtained from the data subject.
- **Contractual Necessity:** Data required for service fulfillment.
- **Legal Obligation:** Compliance with UAE laws and regulatory requirements.
- **Legitimate Interest:** Business operations that do not infringe on individual rights.

4. Types of Data Collected

- Guest information: Name, contact details, passport/ID, payment details.
- Employee data: HR records, payroll, and performance information.
- Business partner details: Contractual and financial information.

5. Data Subject Rights Individuals have the right to:

- **Access & Correction:** Request access to their personal data and correct inaccuracies.
- **Erasure (Right to be Forgotten):** Request deletion of personal data under specific circumstances.
- **Objection & Restriction:** Limit processing of their data.
- **Data Portability:** Obtain their data in a structured format.

6. Data Storage & Security Auditis implements strict security measures to protect personal data, including:

- Encryption and secure storage systems.
- Access controls and staff training on data protection.
- Regular security audits and risk assessments.

7. Data Sharing & Third-Party Transfers Personal data may be shared with:

- **Service providers:** Payment processors, booking platforms, and IT support (bound by data processing agreements).

- **Regulatory authorities:** As required by UAE law.
- **International Transfers:** Data transferred outside the UAE is protected by standard contractual clauses (SCCs) or other legal safeguards.

8. Data Retention & Deletion Personal data is retained only for as long as necessary:

- Guest data: Stored for up to 5 years (or as per legal requirements).
- Employee records: Maintained for HR and compliance purposes.
- Once the retention period expires, data is securely deleted or anonymized.

9. Data Breach Notification In case of a data breach, Auditis will:

- Assess the impact and take corrective action.
- Notify affected individuals and relevant authorities if required.
- Implement additional security measures to prevent future breaches.

10. Contact & Complaints For inquiries regarding this policy or to exercise data rights, please contact our Data Protection Officer at **admin@auditis.com**.

This policy is subject to periodic review to ensure ongoing compliance with UAE and international regulations.

Contact Information

For further details about this policy or our mystery shopping services, please contact **Worldwiseco FZCO** | Email: admin@worldwiseco.ae | Phone: **+971 54 768 1212**
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